

Hello bank!

by BNP PARIBAS FORTIS

	App Hello bank!	Web Hello bank!
Daily banking operations		
View accounts in another bank (aggregation of accounts)	✓	✗
Open a current account	✓	✗
Order a credit card	✓	✗
Order a prepaid card	✓	✗
Check your current account balance	✓	✓
Check credit card transactions	✓	✓
Consult your account statements	✓	✓
Transfer money (national)	✗	✓
Transfer money (international)	✓	✓
Consult and manage direct debits	✓	✓
Consult and manage standing orders	✓	✓
Consult and manage payments using Zoomit	✓	✓
Consult rejected transactions	✓	✓
Search transactions	✓ (possible search over 6 years)	✓ (possible search over 4 years)
Manage beneficiaries (non-SEPA zone)	✗	✓
Manage beneficiaries (SEPA zone)	✓ (smartphone)	✓
Link card to Apple Pay	✓	✗
Change details (email address and mobile phone number)	✓	✓
Save and invest		
Check your savings account balance	✓	✓
Open a savings account	✓	✗
Credits		
Consult your instalment loans	✓	✓
Consult your housing credit	✗	✓
Request an instalment loan	✓	✗
Request a direct reserve	✓	✗
Insurance		
Consult your Top Habitation and payment protection insurance policies	✗	✓
Create a simulation and enter a request for a Top Habitation insurance policy	✓	✗
Additional		
Help and support	✓	✓
Bancontact	✓	✗
Numbers to call in case of a problem Hello team, Card stop, Prepaid stop, Make a claim	✓	✓

Hello bank! is the mobile trademark of BNP Paribas Fortis SA/NV, Montagne du Parc/Warandeborg 3, B-1000 Brussels, RPM/RPR Brussels, VAT BE 0403.199.702.