

Terms & Conditions Mobile Viking Deal of Hello bank!

In the context of the partnership between Mobile Vikings SA/NV and BNP Paribas Fortis SA/NV in respect of Mobile Vikings and Hello bank!

These Terms & Conditions were adjusted on 17/10/2022 and come into effect on 28/10/2022.

What are the main changes in the Terms & Conditions?

- Hello bank!'s action Viking Deal will end on 31/12/2022;
- Description of the impact due to the end of the Deal and how the Viking Points will be awarded;
- Some editorial changes.

Article 1 : Parties

- BNP Paribas Fortis SA/NV, Montagne du Parc 3, 1000 Brussels, RPM Brussels, VAT BE0403.199.702, hereinafter "BNP Paribas Fortis" ; and
- Mobile Vikings SA/NV, Kempische Steenweg 309 bus 1, 3500 Hasselt, RPM Hasselt, VAT BE0886.946.917, hereinafter "Mobile Vikings".
- The user and natural person being a mutual client of BNP Paribas Fortis and Mobile Vikings and eligible to subscribe to this offer as described in article 2 below, hereinafter the "User".

BNP Paribas Fortis and Mobile Vikings have organized an offer between their brands Hello bank! (part of BNP Paribas Fortis) and Mobile Vikings (part of Mobile Vikings), allowing their mutual clients to earn an advantage in telecommunication products, measured in "Viking Points" (hereinafter the "Offer").

Article 2 : Eligibility

Are eligible to the Offer, only the persons :

- Being client with Hello bank! and therefore :
 - Being aged 18+
 - Having a valid Belgium ID card
- Having a Mobile Vikings account and therefore:
 - Be an 'active' Viking, i.e. holding at least one active SIM card under a Top-up Card or Subscription plan,
 - Be a natural person acting solely for private purposes, i.e. not in the context of any commercial, industrial, craft or independent activities.

Article 3 : Applicability

By joining the Offer, the User confirms he has read and accepted these terms & conditions Mobile Viking Deal of Hello bank! (hereinafter the "Terms and Conditions").

BNP Paribas Fortis and Mobile Vikings can interrupt this Offer at any time. BNP Paribas Fortis and Mobile Vikings can furthermore change the Terms and Conditions at any time during the term of the Offer. The user will be informed of such changes beforehand via e-mail. In case of changes, the date of the Terms and Conditions as referred to at the end of these Terms and Conditions will be changed. The User has the right to leave the Offer at no additional cost if he does not accept the changes.

The subscription to the Offer is done via the landing page of Hello bank! / Mobile Vikings Campaign, available [here](#) (hereinafter the "Website").

The User can leave the Offer at any time at no additional cost, in accordance with article § 5below.

Article 4 : Duration of the Offer

- The offer starts on 05/04/2017
- The offer ends on 31/12/2022.

Article 5 : Specificities of the Offer**§1 : Subscribe**

- In order to enjoy the Offer, the User must have an account (H4Y or Hb!) at Hello bank! and an account at Mobile Vikings.
- In order to join the Offer, the User must link his/her accounts via the subscription form available on the Website. The process is the following :
 - Fill the first form to create his/her "Hello Viking ID"
 - Link his/her Mobile Viking account by entering into the Mobile Viking website
 - Link his/her Hello bank! account by signing with a M1/M2 signature¹
 - Validate his/her registration
- To be approved :
 - The User must be the owner of a Mobile Vikings account
 - The User must be the owner or co-owner of a Hello bank! account
- Both accounts (Mobile Viking & Hello bank!) can only appear once in the Offer
- The User will be informed both via the subscription form and via an e-mail that his/her subscription was successful.

§2 : Pay & Wins Viking Points

- For every transaction done with a Hello bank! debit card (linked to an account in the program) the User will win 0,5 Viking Point. The User can win up to 5 Viking Points per month (calendar). A month is calculated as from the 1th till the end of the respective month.
- Only payments done to merchants are eligible. Meaning that those which are not eligible are :
 - Transfers between private persons
 - Standing Orders
 - Transfers to company
 - Withdrawal from an ATM
- The 0,5 Viking Point will be given regardless the amount of the transaction or the beneficiary merchant.
- Only payments done while having a valid account at both Hello bank! & Mobile Vikings will be counted.
- Prepaid bank cards and credit bank cards are not in scope.
- Any fraud, any falsification or any offense in the terms in the context of this Offer will generate a direct exclusion. In case of fraud or tentative of irregularly influencing the counting of Viking Points, BNP Paribas Fortis and Mobile Vikings reserve the right to exclude the User from the Offer, without giving further reasons.

¹ If the User has accounts at both BNP Paribas Fortis and Hello bank!, only he is responsible of linking the correct (Hello bank!) account.

§3 : Payment of the Viking Points

- Points are awarded at the beginning of the month (in the first 10 days) following the transaction entitling you to Viking Points. As the Offer ends on 31/12/22, the last Viking Points will be awarded in January 2023 for transactions executed in December 2022.
- Received points via Hello bank! will be visible in the "Viking Wallet" (via the site or app) after the tenth day of the month following the transaction entitling you to Viking Points.
- Viking Points that are valid (and obtained during the Offer) remain valid after the end of the Offer.

§4 : Leave the Offer

- The User can leave the Offer at any time or in case of a change of these Terms and Conditions in accordance with article 3.
- The User can leave the Offer via a link received in his confirmation e-mail or
- The User can leave the Offer by sending an e-mail to info.be@hellobank.com

§5 : Customer care :

- The User can contact both the Hello bank! and the Mobile Vikings contact centers (Hello Team : 02 433 41 42 or the Mobile Vikings Care Team : 078 35 30 33) in case he/she needs more details about the Offer.

Article 6: Communication

The Offer will be communicated by:

Hello bank! via :

- E-mail (only if the client has given an opt-in)
- www.hellobank.be
- Social Media

Mobile Vikings via :

- E-mail (only if the client has given an opt-in)
- www.vikingco.be
- Social Media
- Radio, TV & Online campaign

Article 7 : Personal data processing

§1 : Personal data processed

BNP Paribas Fortis will act as Data Controller for your personal data listed below, processed in the context of this Offer:

- ID credentials collected via the online Hello Bank! subscription form: first name, last name, date of birth, e-mail address
- Transactional data
- Mobile Vikings credentials received by BNP Paribas Fortis from Mobile Vikings: first name, last name, Mobile Viking ID

You accept that BNP Paribas Fortis will process your personal data in order to ensure the correct functioning of the Offer.

§2 : Processing purposes and data transfers

- The following ID credentials will be used to verify eligibility to the Offer: Mobile Viking ID, first name and last name;
- ID credentials will be used to ensure the correct functioning of the Offer;
- Transactional data will be used to calculate the number of Viking Points earned;
- BNP Paribas Fortis will provide the Mobile Viking ID and number of Viking Points earned to Mobile Vikings, in order to be able to add the Viking Points to your Mobile Viking account;
- Hello Bank will receive first name, last name and Mobile Viking ID from Mobile Vikings, in order to validate the linking of the accounts;
- Your e-mail address will only be used to send communications relative to the Offer. The User can at any moment opt-out from the reception of these e-mails.

Mobile Vikings and BNP Paribas Fortis engage themselves not to use your personal data for other commercial purposes. These data will not be shared with any other third parties.

§3 : Data subject rights

You have the right to access, correct and/or erase your data. To exercise this right, please send a dated and signed request to BNP Paribas Fortis NV, Montagne du Parc 3, 1000 Brussels.

Article 8 : Generalities

BNP Paribas Fortis or Mobile Vikings cannot be held liable for any direct or indirect damage caused to persons (participants or non-participants) or property in connection with taking part in this Offer. This also includes technical inconvenience and/or IT errors (hardware & software) resulting from participation in the Offer. Further BNP Paribas Fortis and Mobile Vikings cannot be held liable if participation is temporarily or permanently unavailable on the app and website of Hello bank! or Mobile Vikings or if the connection is lost or interrupted.

Should one of the provisions in these Terms and Conditions be declared null and void, this shall not affect the validity of the other provisions.

The Terms and Conditions are governed by Belgian law.

Rules drawn up in Brussels on 08/02/2019 and adjusted on 17/10/2022.